

2024 Edmonton Fraud Conference

Speaker Bio

Shannon DeLenardo

Shannon DeLenardo is the Director, Anti-Fraud with the Canadian Life and Health Association (CLHIA), In her role, Shannon is responsible to build consensus on concerns important to member companies and for leading industry committees, working groups and projects related to the mitigation of benefits fraud.

Shannon has held positions in Compliance, Regulatory Affairs, and Privacy with CAA Club Group and Orion Travel Insurance. Prior to this she held roles at Assurant Solutions including Director of Compliance and Director of Human Resources.

Shannon graduated from the University of Guelph with a BA, Seneca College with the Human Resources Professional designation and has a Certificate in Regulatory Compliance & Legal Risk Management for Financial Institutions.

Topic: Canadian Life and Health Insurers Collaboratively Tackle Benefits Fraud

Fraud is Fraud, a real crime with real consequences. Join our webinar to learn about the Canadian Life and Health Insurance Association and the work that the industry has taken over the last several years to not just tackle fraud but to collaboratively tackle fraud. The industry continues to move ahead with their multi-pronged strategy to tackle fraud through education and industry tools. Be among the first to hear how we are jointly investigating providers suspected of fraud.